

TERMS & CONDITIONS INTERNATIONAL BUYERS PROGRAMME

WHAT IS INCLUDED IN THE INTERNATIONAL BUYER PROGRAMME:

- 26 pre-arranged 1-2-1 appointments with top suppliers of your choice (destinations, hotels, venues and DMCs in Spain and Portugal)
- 2 Nights' accommodation at Hotel The Artist, Bilbao. (28th-30th September 2025)
- Return flights (cost coverage up to €350) and airport transfers in Bilbao. (From BIO to Hotel The Artist, September 28th / and from Hotel The Artist to Bio, September 30th).
- Gastronomical experiences that include welcome reception, lunches and meals organised in unique venues
- Group activities designed by local experts to discover Bilbao.
- Contact details and descriptions of all participating suppliers.

WHAT IS NOT INCLUDED:

- Hotel extra expenses such as mini bar, out of programme meals, laundry services, taxis or other non-official trasportation, etc. incurred during the stay.
- · Extra night's stay.
- Travel to and from your local airport is not included and will not be reimbursed.
- Any extra charges due to travel changes decided by the buyer will be charged back to the buyer.

PARTICIPATION CONDITIONS

Your data

By attending the event, you agree to allow Grupo eventoplus to electronically save your business data, contact details and information within our database which is duly registered and kept under European regulation. We will share your contact information with the suppliers attending the event.

The organisers will check the information supplied by you in your application to ensure a high level of professionalism in the event. We might check references and other information supplied by you.

We might take pictures, videos or verbatims during the event for future marketing use. Should you not want to appear in these materials, please let us know by writing to summit@eventoplus.com prior to the event's start.

If you have a disability or medical condition that requires special arrangements to be made, please notify us of your requirements when registering.

Appointments & Activities

Attendance to a minimum of 26 pre-arranged appointments with a selection of top suppliers from Spain and Portugal is compulsory. Each appointment will last 15 minutes. Your agenda will be



organised following the information regarding your interests supplied by you in your application process. Attendance is compulsory to all official social events (dinners, lunches, etc.) programmed.

Travel regulations

It is your responsibility to ensure that you can travel on the dates you have selected and that you have the necessary and valid travel documentation (passport, visas if applicable).

Cancellation & penalties

Applicants to the International Buyer Programme can cancel their participation at no cost until their flight tickets to the event are issued. After that moment, if they cancel their participation they will be charged the cost of their flights plus a management fee of €100 to their credit card. Grupo eventoplus will require details of your credit card for use in case of any extra charges or cancellation charges incurred and any obligations not fulfilled by the buyer.

Should Grupo eventoplus have to cancel the event, you will be reimbursed of your flight ticket if it has been already purchased. Other than that, there can be no claim for any consequential damage or cost incurred as a result.

Participation as International Buyer is not transferable. If you are unable to attend the event and would like your colleague to attend instead, he/she will be required to fill in the application form and Grupo eventoplus reserves the right to accept/decline the application.

You are liable for any loss or damage which you may cause to an event venue and agree to adhere to all housekeeping rules, procedures and policies (including policies as to behaviour and conduct) that may be in place at any venue. We accept no liability for damage to, or loss of any of your property that you bring to MIS International 2025.

Force majeure

Grupo eventoplus will not be liable or responsible for any failure to perform, or delay in performance that is caused by Force Majeure Event, when we may cancel, postpone or bring forward the Event or change the Venue or otherwise alter the Event.

CONTACT US

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